

April 13, 2020

Dear Family Members:

I hope that you and your family had a blessed and happy Easter. The Sisters and I are praying for you and your families.

I know many of you are feeling anxious and worried about your loved ones. I imagine that it has been particularly difficult because you can't see the Residents face to face. As I have suggested previously, I encourage you to stay in frequent contact with your loved one by phone or video chat. If you are having difficulty reaching them, please let me or one of the Sisters know. We will make sure to facilitate the connection.

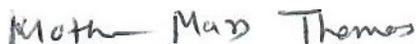
It is our desire to keep you informed with respect to COVID-19 and so I would like to give you an update. We at this time have four Residents who tested positive, two who tested negative and two Residents whose results are still pending. Residents who have exhibited symptoms are being isolated in their rooms.

I know that this information can be very anxiety provoking, but I want you to know that we are in daily contact with the local health department and have been following their guidelines as well the guidelines of the CDC. Residents and staff members who exhibit any type of symptoms related to COVID-19 are referred to our medical director for immediate assessment.

Most importantly, I want you to know how committed we Little Sisters and staff are to providing the Residents with the best care possible despite these trying circumstances and how much all of us at St. Joseph's Home for the Elderly appreciate your prayers and support. Most of the Residents are in good spirits and we are giving them lots of special individualized attention and working hard to keep them comfortable and at peace.

Please do not hesitate to contact us if you have any questions or concerns.

God Bless you,

A handwritten signature in cursive script that reads "Mother Mary Thomas".

Mother Mary Thomas, I.s.p.

Superior

Little Sisters of the Poor